

Community Liaison Register

Project: Nihon University			Complaints Register		Last Updated: 31/12/2024	
Complaints/ Notices/ Queries etc			Responses etc			
DATE	FROM	DESCRIPTION	DATE	BY	DESCRIPTION	CLOSED (Y / N)
29/1/2024	Newcastle Grammar School	Newcastle Grammar School seeking an update on Nihon student occupation and any large opening events.	29/1/2024	UON	Reply sent confirming Nihon student occupation period and no ceremonies scheduled as part of this current occupation. Official opening scheduled for August. Consent only allows Nihon occupation at this stage.	Y
30/1/2024	Newcastle Police	Newcastle Police email request for update on Nihon occupation.	30/1/2024	UON	Reply sent confirming dates of occupation and advising UON 24 hour security and contact details.	Y
8/2/2024	UON	Media statement issued to Newcastle Herald advising of Nihon visit	28/2/2024	UON	No follow up required	Y
22/04/2024	Member of public	Member of public approached building with request to apply for a teaching job.	22/04/2024	Security	Security advised that building is not currently operational, and they were not aware of any positions currently being offered.	Y
16/07/2024	James Fletcher(office worker)	Verbal complaint about demolition noise (jack hammer and excavation) to Hugh Cartwright- Built foreman- from James Fletcher office worker	16/07/2024	Built (foreman)	Built foreman explained that noise and works were being conducted in acceptable hours and explained scope of works being undertaken. No further complaint.	Y
August, 2024	Public	Increase in general interest from public in campus activity- walk up to building footprint	August, 2024	Security and UON	Security Guard and Building Manager respond to public interest when members of public noted in area.	Y
24/09/2024	Property Council of Australia	On site visit from Property Council of Australia	24/09/2024	BUILT and ARCH	Representative from BUILT and ARCH attended tour of facilities by Property Council of Australia. Purpose of visitto understand development and construction processes. All impressed by campus.	Y